Main Agenda-Use a hierarchical Table and show Case Work

To use this first we need to know that in this to give reference we have only 2 choices one is a Data page and the other one is a page list property only. So in here since we need to get the case work we can use OOTB properties given by Pega.

So for this we also need the flow action and hierarchial table in a section rule. Let’s create it

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And inside the section we can go for selecting the hierarchial table/ hierarchial tree mean the same in terms of sections. So creating a section with hierarchial table

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And inside the table can give the source as D\_pyCaseEnteredbyMe as the source which is provided by pegaprocessengine ruleset can save as into our ruleset and then use it as our source here and give the properties here inside the table columns.

pyID

pyLabel-Description

pxCreateDateTime

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And can specify the presentation and heading of the section as Case work

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**And inside the Header Settings we can keep as collapsible and uncheck the box expanded on Load why this is followed because if the results are obtained from a service then every time when section loads then service gets invoked and causes performance slow down so better we can keep this as not to expand onload and if the person wants to see the results can see the results by expanding on the section.**

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And then can now open on portal and can see the case descriptions.

Graphical user interface

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And hence all the case work done by the operator has been shown.